

# Alerts

**Account Notifications** 

## **Real-Time Alert Notifications**

ORBE: eAlerts!™ is a web-based, email Notification System which provides members with real-time notification, via email or text, as important account events occur. When integrated into your existing online banking site, this cutting-edge solution reduces call center demand, accelerates fraud detection and provides a competitive advantage.

ORBE: eAlerts! is a much desired service which improves member loyalty. It is easy to install and fully integrates into Episys. Members can set up eAlerts! through the ORBE portal and customize them to their specific needs. They can choose when to be notified, what information they want contained, provide multiple email addresses and even create multiple eAlerts! of the same type.



#### Over 30 eAlerts! to Choose From Including:

- Low Balance
- NSF
- Courtesy Pay
- Overdraw Transfer
- Large Withdrawal
- Draft Withdrawal
- Automatic Withdrawal
- Loan Payment Due
- Loan Past Due
- Low Available Credit
- Large ATM Withdrawal

Call Today for a Free Demonstration 1.800.527.3600 ext 1300





# ORBE Office Reporting & Business Engine

eAlerts! is just the first piece of a much larger puzzling question that we've solved for you: how to manage your credit union more efficiently, effectively and affordably. Our solution is ORBE: Office Reporting & Business Engine, a new integrated suite of hosted, Software as a Service (SaaS), applications that skillfully streamlines how you manage your credit union.

#### **ORBE Software Features Include:**

- FREE CRM SYSTEM
- INTEGRATED PRODUCTS
- INCREASED PRODUCTIVITY
- REDUCED IT EXPENSES
- CUTTING-EDGE SaaS **TECHNOLOGY**
- MEMBER FOCUSED



**JFS** 

web-based, fully functional automation program that minimizes redundant daily tasks and frees the IT department to work on more pressing issues. This integrated management tool enables the scheduling, tracking and reporting of automated tasks such as backups, processing and maintenance



# **Xperience**

Retention System bringing the power of SURVEYS to your desktop, where you can create, design and launch surveys in minutes and get feedback in real time. Use surveys loyalty, gather feedback on products or evaluate training.



# TRUST DATA

Call Toll Free 1.800.527.3600 ext 1300 support@trustdatasolutions.com



## reMember

Application that tracks individual member preferences, relationships, interests, etc., for the purpose of relationship building and cross-selling. You can also create key reports and dashboards to track and manage crucial metrics relative to your members and



## **Executive MS**

data visualization application that allows you to measure and share key metrics. You can easily implement and customize both Dashboards and Reports to share strategic performance indicators. Filter your data the way you want!